



ANTARES ENTERPRISES

10838 Bloomfield Ave. Santa Fe Springs, CA 90670
Tel. 562.903.7700 Fax. 562.903.7701

TERMS AND CONDITIONS

PAYMENTS: Invoice is due and payable in accordance with the terms stated on the front of the invoice. Service charges of 1 ½% per month will accrue on all unpaid amounts for more than 30 days past due. Returned checks are subject to a \$20.00 fee.

FIRST TIME ORDER PAYMENT OPTIONS:

- Credit Card: Antares Enterprises accepts American Express, Visa, MasterCard, and Discover.
- Prepay: Please contact your local representative for payment total and submit a check for the purchase amount to above address for processing. Purchase order will be expedited when check is received.
- New Account (Net 30): Credit application must be completed to process all new accounts. A minimum of five (5) working days is required to expedite a credit application.

PURCHASE ORDER ACCEPTANCE POLICY: All purchase orders must be in a written form via fax, electronic mail, or postal service. All purchase order must contain a purchase order number or reference number. ***Issuing a purchase order to Antares Enterprises is considered an acceptance of our terms and conditions.***

PURCHASE ORDER CHANGES AND CANCELLATIONS: All orders changed must be made in writing and faxed or E-mailed to your sales representative. Cancellation may be subjected to a cancellation fee.

CREDIT / REFUND: Any Items returned for credit or refund must be received within 30 days of the original invoice date. Credit or refund returned after 30 days of the invoice date are subject to a 25% restocking fee. No credit or refund will be given without a copy of the original invoice. All items must be in their original packaging with all included accessories. ***No exchanges or credit will be given for special orders or orders billed ninety (90) days after the original invoice date.***

SAMPLES: Samples are memo billed for 90 days. If samples are not returned within 90 days (Original Invoice Date) then it is net due. Should an order come as a result of the sample, the cost of the sample will be deducted from the purchaser's invoice. Counter displays kits are offered at \$25 dollars and can be waive with a stocking order of \$2000 or more.

MINIMUM ORDER: A \$250 dollar minimum is required for each order. Any orders processed under \$250 will require an addition \$5 surcharge.

FREIGHT ALLOWANCE: UPS Ground freight is allowed on all net invoices of \$2000 or more per order within the continental United States.

FREIGHT DELIVERY: Unless otherwise noted, delivery will be made FOB Antares Enterprises by UPS Ground. Freight charges will be prepaid and added to invoice. Freight Collect or third-party freight billing will not be accepted. A.E. is not responsible for any delay due to the common carrier.

SHIPPING LOSS/DAMAGE: Customers must report all claims for loss or damage items to Antares Enterprises by phone or fax within 14 days of arrival. Any claims not received within 14 days will be refused. Antares Enterprises makes every effort to ensure packages arrive undamaged.

WARRANTY: A.E. hereby warrants the fixtures to be free of defects in material and workmanship for a period of 1 year, excluding lamps, from the date of purchase.

R.G.A. A.E. will at its option repair or replace products not conforming to this limited warranty at no charge. If you find the product to be defective, contact A.E. When you receive an RGA form, please include a completed copy of the RGA form along with a copy of the invoice and any defective items at your own risk and expense. Products returned to A.E. for repair will be returned to the customer via UPS GROUND at the manufacturer's expense after all repairs are done.

LIMITATIONS: Products that were damaged by improper or abnormal use by the customer, or in the case of any attempts to repair or modify the product in such fashion shall result in a void of warranty. It is the purchaser's responsibility to determine the suitability of these products for each particular application. In all events A.E. is not liable for any unauthorized use of its systems potentially injurious to life or health.

Terms and conditions are subject to change without notice.